

DJO Nordic Warranties



Brand	Device Name	Warranty Duration	Serialized Y/N
DONJOY	Custom Braces (Defiance, OA Defiance)	10 Years	Yes
DONJOY	- Associated Soft Goods	6 Months	No
DONJOY	Rigid Braces (Armor, 4titude, FullForce, ACL Everyday, OA Adjuster, OA Assist etc)	1 Year	No
DONJOY	- Associated Soft Goods	6 Months	No
DJ/AC/PC	Walkers	6 Months	No
DJ/AC/PC	- Associated Soft Goods	6 Months	No
DJ/AC/PC	Post-Op Bracing (IROM, TROM, Splints, Arm Slings etc)	6 Months	No
DJ/AC/PC	- Associated Soft Goods	6 Months	No
DJ/AC/PC	Neoprene/Drytex products	6 Months	No
DJ/PC	Soft goods	6 Months	No
DJ/AC/PC	Ankle Braces	6 Months	No
DJ/AC	Cold Therapy	3 Months	No
Empi	Advance Dynamic ROM (Splints)	1 Year	No
CefarCompex	Electrotherapy Stimulators (Primo Pro, Easy, Energy, Mi Theta 600 etc)	2 Years	Yes
CefarCompex	Electrotherapy Electrodes	20-40 applications	No
CefarCompex	Electrotherapy Cables and other accessories	6 Months	No

At DJO, our return policy is congruent with industry standards, with some products enjoying extended guarantees. Our products have a limited warranty from the date of purchase (see table above) against defects in materials and workmanship. Normal wear and tear during the usage of a product is not considered a defect.

Before returning or exchanging any product, please call our service department at +46 40 39 40 27 or make an agreement with your local sales rep. They will assist you with further product specific return policies. Please notice that the freight for returning the goods is on the customer's expense.

Non-warranty returns will be accepted within 90 days from date of purchase - the product and packaging needs to be unused.